Your Beading Heart

Return Form

Begin checking over your order by taking all item(s) out of the box, your order may contain several small individually bagged items. Lay out all items in front of you and check each item off the invoice as you come across it verifying the item number, description, and quantity.
In the case that you have received damaged and/or missing item(s) you must contact us within 48 hours of receiving your order. You can reach us at 724-861-9687 or you can e-mail lpence@yourbeadingheart.net. Have your invoice and items available so we may review your order with you.

Item Number	Description	Reason for Return	Quantity

Return Reasons:

1. Not exactly as pictured **2.** Color or Size not as expected **3.** Quality not as expected
4. Damaged or Defective **5**. Other (please explain)_____

What would you like us to do?

____ Credit on new purchase ____Refund (refund will be made in the same form item was purchased with)

Mail Returns to:
Your Beading Heart
102 4th Street
Irwin, PA 15642